



Picton FreshChoice provides a shopping/delivery service to Marlborough Sounds residents, bach owners/occupiers and businesses for a number years within our 'Sounds Orders Department'.

Customers requiring groceries from us can either send an email to soundsorders@pictonfreshchoice.co.nz or fax an order to 03 573 6488 or phone our Sounds Orders team to place an order on 03 573 6463, Ext 2 (Sounds Orders).

When placing an order we need the following:

- **Name**
- **Contact phone number** (home & mobile)
- **Delivery address** (eg. Property Name/Wharf, Bay, Sound)
- **Time and date of delivery**
- **Water Taxi details.** It is the customer's responsibility to arrange the water taxi for delivery. There are a number of companies (listed below). Different companies run different delivery times/days to various bays. We suggest contacting them directly, to discuss where your delivery is to go & they will tell you the delivery times/prices.

Beachcomber	03 573 6175
Cougar Line Cruises	03 573 7925
Picton Water Taxis	03 5737853
Arrow Water Taxis	03 5738229
Endeavour Water Taxis	03 573 5456

- **Payment details:** By starting an account with Picton Freshchoice (please contact our office team well in advance on 03 5736463 to arrange) or via credit card. If by credit card we prefer customers to phone through credit card details the day before the delivery so we can process the payment (then this information will be destroyed). Credit card numbers sent via email is not encouraged as it is a security risk.
- **Grocery Order:** We ask customers to be as specific as possible i.e. brand, size, etc. If they would like ripe avocados or green bananas; large or small potatoes etc. The more information we have the better we can meet the customers' requirements. Our team are trained to "shop as if they are shopping for themselves" therefore will choose the best quality fruit and vegetables, the best looking meat packs and milk/dairy with the longest dates. Unless brand is specified they will shop for specials, or the next best cheapest option. If our team need any clarification regarding the order or if a product is unavailable etc they will call the customer to discuss/clarify/substitute the order. Please specify if you are happy for a brand/variety substitution if something is unavailable.
- **Alcohol:** *Picton Freshchoice has a policy for the sale & supply of alcohol which requires appropriate ID (NZ drivers licence or passport or 18+ card) being provided if a customer is under 30 years of age.* Please scan & email a copy of ID with your order if you are **under 30yrs of age** or ensure you bring ID with you if you are collecting the order personally. Your honesty & co-operation is appreciated to ensure legislation is followed.

We charge 5% of the order total for the shopping/delivery service which is added to the total invoice.

**Email: soundsorders@pictonfreshchoice.co.nz
Fax: 03 573 6488 Ph: 03 573 6463, Ext 2 (Sounds Orders)**